

With our secure online banking, you can set up customized alerts to remind you of important events, notify you about the status of your account(s) and inform you when transactions occur.

### Alert types include:

- **Date alert:** Helps you remember important dates, including: birthday, anniversary, meeting, call, appointment, vacation, travel, etc.
- **Account alert:** Get notifications on available balance, current balance, last deposit amount, previous year-to-date interest amount, year-to-date interest amount, accrued interest, and/or last statement balance
- **History alert:** Notifies you when a transaction has taken place, such as: debit transaction, credit transaction, check number, etc.
- **Online transaction alert:** Notifies you when an outgoing online transaction occurs, such as a stop payment, wire transfers, ACH transactions, etc.

(Please note that available alert types may vary depending on your configuration)

### Receive alerts the way you want:

- Secure message (in online banking and the mobile banking app)
- Email
  - Remember to configure your mail setting to allow messages from our email address
- Telephone call
- Text (SMS) message

An email alert contains no details about the alert, only that it has been triggered. A phone alert will provide more detail, and may also allow you to enter your voice banking credentials to access your account information on the same call.

### How to create an alert:

- 1 Go to [www.camdennational.com](http://www.camdennational.com) and log in to online banking.
- 2 In the navigation menu on the left – hand side of the screen, click **Services>Alerts** and the Alerts page will appear.
- 3 In the New Alert drop-down list, click the alert type you would like to create and complete the appropriate fields.

**Please note:** When you create an alert, it takes effect immediately and stays in effect until you disable or delete it.

Questions? We can help!

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